

Privacy statement and GDPR

Lotus Barnevakt



Portobjorno | Lotus Barnevakt
Registrert siden 2017

www.lotusbarnevakt.no
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Facebook: [facebook/lotusbarnevakt](https://facebook.com/lotusbarnevakt)
Twitter: [@lotusbarnevakt](https://twitter.com/lotusbarnevakt)
Instagram: [lotusbarnevakt](https://www.instagram.com/lotusbarnevakt)

Organization number: 820064852
Account number: 1214.14.57487

Privacy statement

Portobjorno (Lotus Barnevakt), located at Trondheimsveien 189, 0570 Oslo, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.lotusbarnevakt.no, Trondheimsveien 189, 0570 Oslo, +4790846999

Jasmijn Kok is the Data Protection Officer of Oppas Madelief/Lotus Barnevakt. She can be reached via jasmijn@oppasmadelief.nl

Wherever we mention Oppas Madelief, you can also read Nanny Nina, our international name or Lotus Barnevakt, our Norwegian name.

Personal data that we process

Lotus Barnevakt processes your personal data because you are using our services and/or because you provide this information to us. Below you will find an overview of the personal data that we process:

- First and last name
- Gender
- Date of birth
- Address data



- Phone number
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Data about your browsing behaviour across various websites (e.g. because this company is part of an ad network)
- List of contact details of the customer via an app
- Internet browser and device type
- Bank account number

Category/special and/or sensitive personal data that we process

Lotus Barnevakt stores information regarding parents looking for a babysitter and regarding babysitters. Lotus Barnevakt processes the following special and/or sensitive personal data:

- race (profile picture during registration)
- data from persons younger than 16 years. Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from their parents or guardians. The minimum age of our babysitters is 16 or older. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information of a minor without permission, please contact us via annesophie@lotusbarnevakt.no, then we will delete this information.

For what purpose and on what basis we process personal data

Lotus Barnevakt processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or advertising brochure
- To call or e-mail you if that's necessary to carry out our services
- To inform you about changes to our services and products



- To make it possible to create an account
- To deliver goods and services to you
- Lotus Barnevakt analyses your behaviour on the website to improve the website and to tailor the range of products and services to your preferences.
- Lotus Barnevakt tracks your browsing behaviour on various websites with which we tailor our products and services to your needs.
- Lotus Barnevakt also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.

Automated decision-making

Lotus Barnevakt does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without a person (for example, a member of Lotus Barnevakt) being part of the decision-making process. Lotus Barnevakt uses the following computer programs or systems: website www.lotusbarnevakt.no with underlying database.

How long we store personal data

Lotus Barnevakt does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We use the following storage periods:

Personal data> until customers delete their account or request us to do so.

E-mail address> until customers unsubscribe from the newsletter mailing list

Sharing personal data with third parties

Lotus Barnevakt will not sell your data to third parties and will only provide them if this is necessary for the execution of our agreement with you, to enter a cooperation or to comply with a legal obligation. With companies that process your data ordered by us, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.



Cookies, or similar techniques, that we use

Lotus Barnevakt uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Lotus Barnevakt uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing behaviour so that we can offer customized content and advertisements. On your first visit to our website we have already informed you about these cookies and we have asked you for permission to place them. You can opt out of cookies by changing the settings of your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser. For an explanation, see:

https://www.pcworld.com/article/242939/how_to_delete_cookies.html

View, modify or delete data

You have the right to view, modify or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Lotus Barnevakt and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold in a computer file to you or another organization mentioned by you. You can send a request for access, modification, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@oppasmadelief.nl. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Censor your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (fødselsnummer) in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, to your request. Lotus Barnevakt also wants to point out that you can file a complaint with the national supervisory authority, the Norwegian Data Protection Authority - Datatilsynet. You can do this via the following link: <https://www.datatilsynet.no/en/about-us/contact-us/>

How we protect personal data

Lotus Barnevakt takes the protection of your data very serious and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you think that your data is not properly secured or there are indications of abuse, please contact us at ashley@lotusbarnevakt.no

The website is secured with SSL and access is only accessible to users with admin rights.



International

Lotus Barnevakt is an international company that operates in other countries under the name Oppas Madelief and Nanny Nina. This concerns Europe and countries outside of Europe. For international campaigns, the various Nanny Nina/Oppas Madelief branches exchange information with each other and within the organization, in which case the privacy rules as described in this document always apply.

Process of consent

Customers and babysitters give permission when registering on our platform by checking the "I agree with the Privacy Statement and Terms and Conditions". This document is linked in this text under "Privacy Statement". Registration without giving permission is not possible. In the database, the date and time of issuing permission can be found under the column 'Created at' for timestamp created account.

Questions and Complaints

We are always happy to receive feedback and are happy to answer any questions. We also want to hear complaints to be able to take appropriate measures immediately.

With questions and feedback, both host parents and parents can contact us by telephone and by mail. Phone: +31638502234
E-mail: info@oppasmadelief.nl



Greetings,

Jasmijn en Lyla Kok
Ashley T. Bjørnsrud



